

1. Applicability

These terms and conditions apply to all reservations, stays, and services offered by Boutique Hotel Darq. By making a reservation, the guest agrees to these terms.

2. Reservations and Payment

- A reservation is only considered final upon receipt of a confirmation from the hotel.
- Payment must be made in advance unless otherwise agreed.
- The hotel reserves the right to request a deposit or full prepayment.

3. Cancellation and No-Show

- Cancellations up to 5 days before arrival are free of charge.
- Cancellations within 2 days of arrival will be charged 100% of the total amount.
- In case of a no-show, the full reservation amount will be charged.

4. Check-in and Check-out

- Check-in is possible from 14:00. *Guests may be required to present valid identification upon check-in.*
- Check-out must be completed by 10:30 unless otherwise agreed.
- Late check-out is possible upon prior request and may incur additional charges.

5. Stay and House Rules

Guests are required to adhere to the hotel's house rules.

- Disturbances and disruptive behavior may result in removal from the hotel without the right to a refund.
- The entire hotel, including rooms, production areas, DARQ, and common areas, is **smoke-free**. If smoking is detected, a cleaning fee will be charged. If the fire alarm is triggered due to smoking, the hotel will charge the fire department's call-out costs.
- **The hotel is pet-free.**
- Staying in a room with unregistered persons is not permitted. Visitors are only allowed with prior approval from hotel management.
- Guests under 18 years old may only stay in the hotel if the reservation is made by a parent or legal guardian, with written consent provided.
- Quiet hours in and around the hotel are from 22:00 to 08:00.
- The hotel is equipped with security cameras to ensure safety. By staying at the hotel, guests consent to being recorded. In case of emergencies or incidents, these recordings may be shared with authorities.
- The hotel reserves the right to take photos and videos in and around the premises for marketing purposes (including publication online). By staying at the hotel, guests consent to being recorded and published, even if they are partially recognizable.

6. Liability

- The hotel is not liable for loss, theft, or damage to guests' belongings.
- Guests are responsible for any damage to the hotel caused by themselves or their visitors.

7. Force Majeure

The hotel is not responsible for failure to fulfill obligations due to force majeure, such as natural disasters, pandemics, strikes, or other unforeseen circumstances.

8. Privacy and Data Protection

- The hotel processes personal data in accordance with applicable privacy laws.
- Data will not be shared with third parties without guest consent unless legally required.

9. Governing Law and Disputes

These terms and conditions are governed by the laws of the Netherlands. For questions or comments, please contact us at hello@boutiquehoteldarq.com.